Sutter Health's integrated network supports the goals of the Affordable Care Act by providing a user-friendly healthcare system centered around patient care — a system that offers greater access to quality healthcare at a lower cost. This connectivity allows Sutter teams to provide innovative, high-quality and life-saving care to more than 3 million Californians.

What Is Integrated Care? Sutter's integrated network allows doctors and clinical staff to stay connected and work together throughout a patient's journey.

- Telehealth
- Mobile Health Vehicles
- Hospitals
- Outpatient Surgery
- Doctors' Offices
- Research Institutes
- Patient
- Community Clinics
- Labs
- Cancer Centers
- Hospice & Home Health
- Urgent Care
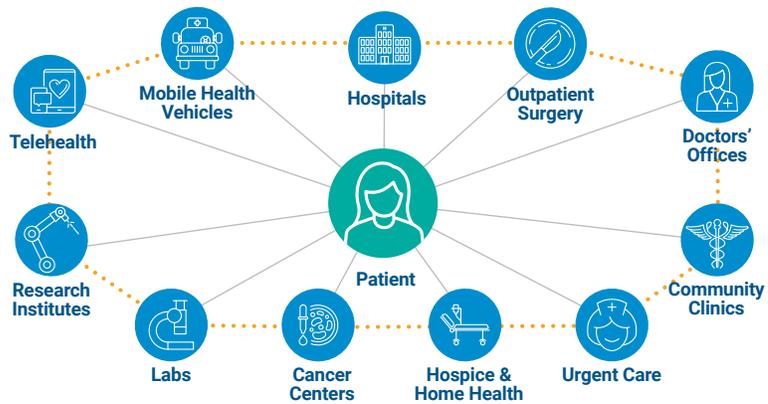
How It Works — Vivian and Stella's Journey

With seamless connectivity from start to finish, Sutter provides comprehensive patient services every step of the way.

On New Year's Eve, Vivian arrives at **Sutter Davis Hospital Emergency Department** with excruciating headaches.
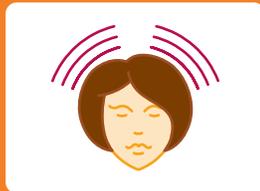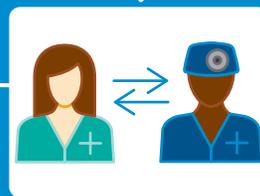
DRIVING INNOVATION
Vivian is **diagnosed with an intracerebral hemorrhage** — a life-threatening brain bleed. **Vivian is also pregnant** and ready to deliver her third child.
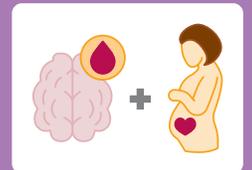
COORDINATING CARE
Vivian's OB and physician at Sutter Davis consult with the neurosurgeon at Sutter Medical Center, Sacramento (SMCS) and decide delivering the baby is the priority. Vivian undergoes an **emergency C-Section at Sutter Davis.**
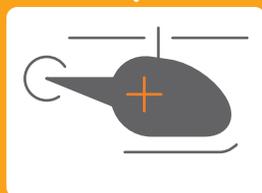
Through Sutter's **Electronic Health Records,** both Vivian and Stella's team of doctors can maximize collaboration via instant access to:

- Lab Results
- Medications
- Diagnoses
- Imaging
- Immunizations

DRIVING INNOVATION
Vivian is **airlifted by helicopter to SMCS for immediate neurosurgery.** The SMCS stroke experts stop the bleeding and repair the condition.

DELIVERING QUALITY
Vivian's healthy daughter, Stella, is born and cared for by her father and the **Sutter Davis** labor and delivery team.

DELIVERING QUALITY
Vivian receives **advanced rehabilitatioin care at the Sutter Rehabilitation Institute** in Roseville.

Vivian is successfully reunited with Stella, along with her husband and two other children.

The Benefits Of Sutter's Integrated Network

COORDINATING CARE
- Connected network of facilities
- Multi-specialty teams
- Seamless electronic medical records
- Care transition for inpatient/outpatient
- Prevention and screening

DELIVERING QUALITY
- Qualified, highly trained medical staff
- Outperform state and national averages
- Spread best practices throughout the system
- Continuous improvement based on patient experience
- Employ patient-centered satisfaction care models

IMPROVING AFFORDABILITY
- Reduced complications
- Lower hospital readmission rates
- Focus on efficiency and technology
- Lowest average cost per discharge
- Holding the line on costs

INVESTING IN COMMUNITIES
- Invested > $7 billion
- Mental health, alcohol and drug treatment, crisis, education and homelessness support
- Programs that benefit underserved communities
- Community partnerships for vulnerable populations
- Non-reimbursable care for Medi-Cal patients

PROMOTING ACCESSIBILITY
- Automated appointment scheduling
- Advancing health equity
- Serving everyone regardless of ability to pay
- Access points where/when patients need it
- Expanding care in rural communities
- Virtual technologies

DRIVING INNOVATION
- Invested > $50 million in 2018
- Mobile stroke unit, virtual symptom checker, video visits, NICU smart tablets and other mobile health services
- Pioneering breakthrough surgical procedures
- Research in breast cancer, Alzheimer's, diabetes, stroke and other diseases

Sutter's integrated care model allows care teams and care locations to use the power of the network to share ideas, technologies and best practices, ultimately providing better care and a user-friendly experience, achieving healthier patient outcomes and reducing costs.