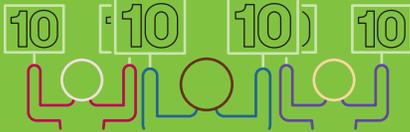


Sutter's integrated network of facilities and clinicians makes it possible to share best practices and knowledge across our incredibly diverse Northern California footprint to provide the highest quality healthcare. Our commitment to quality and continuous efforts to improve are driven by the experience and outcomes of the three million patients we serve.

Top Rated

BEST IN CALIFORNIA HOSPITALS

(US News & World Report, 2018)



TRUVEN HEALTH ANALYTICS™

named Sutter Health among the top-performing health systems in the country in its 2016 Top 15 Health Systems® study for achieving superior performance on five measures, including care, quality, patient satisfaction, cost per episode of illness and operational efficiency.

(2013 to 2018)



Groundbreaking Research

A LEADING NON-ACADEMIC ENROLLER

NATIONAL CANCER INSTITUTE, NATIONAL CANCER TRIALS NETWORK

Clinical trials offer hope. New drugs, procedures and treatments can improve outcomes for trial participants and help researchers find better treatments for future patients. Sutter innovates by enrolling patients in potentially practice-changing clinical trials that may improve care for patients within our network and across the world.



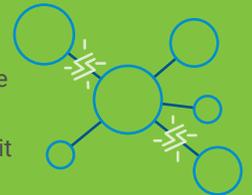
SUTTER'S BIOBANK provides researchers with critical information

to study aging and age-related diseases. The biobank's biological samples, such as blood and serum, are collected from thousands of Sutter's biobank participants over several years. The collected samples will allow researchers to track genetic and cellular changes as study participants age and potentially undergo treatment for health concerns.



500+ MULTIPLE SCLEROSIS (MS) PATIENTS are being

recruited across Sutter to participate in a new precision medicine study focused on identifying biologic "markers" of MS and response to treatment. Researchers hope the findings will help accelerate exploration and discovery of targeted treatments for MS and make it easier for clinician-researchers to analyze clinical and genetic data quickly, securely and economically.



Maternal Health



SUTTER'S C-SECTION RATE OF 20.8%: Among the lowest in California for low-risk, first time births

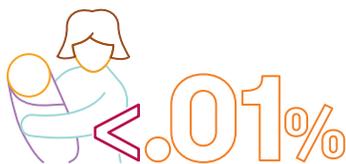
(Across all 18 delivering hospitals in the system from November 2018 – October 2019)

LOWER THAN

Healthy People 2020 target of **23.9%**

LOWER THAN

California Maternity Quality Care Collaborative target of **21.5%**



MATERNAL MORTALITY RATE:

Less than one-tenth of a percent and no inequity due to race or ethnicity

(2010-2018)



TOP RATES FOR REDUCING CESAREAN (C-SECTION) BIRTHS

(California Health & Human Services, 2018)

'Honor Roll Elite'— Stroke Gold Plus Award:

Excellence in quality stroke treatment for +24 consecutive months

(American Heart Association & American Stroke Association, 2018)



Exceptional Clinicians



PATIENT EXPERIENCE: 5 STARS

Awarded to six Sutter physician organizations
(Office of the Patient Advocate, 2018-19)



QUALITY: 4 STARS

Awarded to eight Sutter physician organizations
(Office of the Patient Advocate, 2018-19)



EXCELLENCE IN HEALTHCARE AWARD—QUALITY, PATIENT EXPERIENCE AND COST:

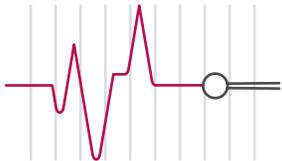
Four Sutter physician organizations recognized for achieving top marks simultaneously
(Integrated Healthcare Association, 2018)



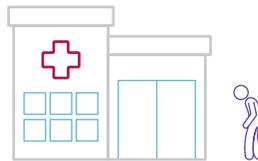
Sutter Roseville is one of just 28 hospitals nationwide and the **only one in Northern California** to be honored

(Emergency Nurses Association, Lantern Award, 2018)

Safe, Accessible, Sustainable Operations



First-in-the-nation viscous wall seismic technology optimizes the ability of Sutter's CPMC Van Ness Campus to withstand a major earthquake in the San Francisco Bay Area



24 New Walk-In Care Clinics opened since 2016



50% decrease (since 2010) in employee injuries while helping patients become mobile during their hospital stays

(Audrey Nelson Award, 2018)



Sutter is the **first healthcare system in the nation** to earn the prestigious Eagle Award for efforts to **improve healthcare access** for patients with mobility, vision, hearing and speech disabilities.

(Disability Rights Advocates, 2015)

ENVIRONMENTAL SUSTAINABILITY IN HEALTHCARE

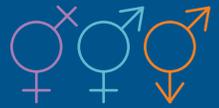
(Practice Greenhealth award, 2018)



Quality Healthcare For All

LGBTQ: Recognized Leader in LGBTQ Healthcare Equality

(Human Rights Campaign, 2019 Healthcare Equality Index)



ELDERLY AND IMMOBILE: 4 and 5 Stars for Excellence in Home Healthcare

(2010-2018)
13 home health locations recognized for excellence in patient experience

(Centers for Medicare & Medicaid Services, 2018)



LOW-INCOME & HOMELESS:

Street Nurse Program
"Excellence in Providing a **Whole Health Stability Model** for Homeless Populations"

(Sacramento Business Journal Regional Innovation Award, 2018)



HEALTH EQUITY INDEX (HEI):

A groundbreaking tool providing an unprecedented way to analyze patient experience and outcomes to measure health equity on an ongoing basis. Findings are paving the way for targeted community programs and interventions that improve the wellbeing of our patients.



CAROLYN BOONE LEWIS EQUITY OF CARE AWARD

(American Hospital Association, 2019)



Early Intervention Saves Lives

Cancer Screening:
Top 10% Performer
(California & Nationwide)



Reduced Severe Sepsis/ Sepsis Shock deaths by 57% between 2013-2018



Decreased the likelihood of serious C. difficile infections from 2017-2019 through appropriate use of antibiotics

